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## Comfort & Galentines 2026 Promotional Competition Terms & Conditions

### 1. These Terms

- 1.1. These **Promotional Competition Terms & Conditions** (which include the **Promotional Competition Details**) set out the basis for participating in the Promotional Competition identified below.
- 1.2. By entering or participating in the Promotional Competition **you agree** to these Promotional Competition Terms & Conditions.
- 1.3. All Personal Information supplied by participants as part of this Promotional Competition will be processed in accordance with Unilever South Africa's Privacy Policy which can be found at our website: [www.unilever.co.za](http://www.unilever.co.za).

### 2. Promotional Competition Details

<b>Promoter</b>	<b>Unilever South Africa (Pty) Ltd</b> Registration No.: 1939/012365/07 Registered Address: 15 Nollsworth Crescent, Nollsworth Park, La Lucia Ridge Office Estate, La Lucia, 4051.  <b>Contact details:</b> Unilever Homecare – 0860572908 & <a href="mailto:consumer.affairs-za@unilever.com">consumer.affairs-za@unilever.com</a>
<b>Promotional Competition</b>	<i>Comfort x Galentines 2026 Digital Competition</i>
<b>Opening/Closing Date for Entries</b>	<b>Opening Date:</b> 3 February 2026 <b>Closing Date:</b> 12 February 2026 Any entries received after the Closing Date will not be considered. Competition Entries close at 12:00am on the 11 <sup>th</sup> of February.
<b>Entry Instructions</b>	<i>Win with Comfort in the month of love.</i> <i>Utilising the Instagram post, participants are required to do the following to stand a chance to win a Galantines day for them and 4 of their besties:</i> <ul style="list-style-type: none"><li>• <i>Comment with the heart which corresponds with one of the Comfort fabric softeners in the Instagram social post and resonate with them based on the Galantines product description.</i></li><li>• <i>Tag their Bestie within the same comment</i></li></ul>



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	<ul style="list-style-type: none"><li>As an extra entry point, participants may also share to their Instagram story and tag Comfort.</li></ul> <p>Participants may enter multiple times to increase their chances of winning.</p> <p>Entries are limited to the Gauteng, South Africa Region</p>
Prize(s)	<ul style="list-style-type: none"><li>A night's stay at The Houghton Hotel on the 13<sup>th</sup> of February 2026, including an R800 dinner voucher</li><li>A Spa experience at The Houghton Hotel on the 13<sup>th</sup> of February 2026</li><li>Double tickets for The Bestie Brunch on the 14<sup>th</sup> of February</li></ul>
Selecting and Notification of Winner(s)	<p>Winners will be randomly selected following the Closing Date (11 February 2026) at 12:00am.</p> <p>Winners may be required to verify their personal details (including but not limited to, full name, ID number, email address, phone number) before receiving the Prize.</p> <p>Winners will be notified via Instagram direct message.</p> <p>Winners will be contacted on the 12<sup>th</sup> of February and should a response not be received within 2 hours of contact, the prize will be forfeited.</p> <p>Tickets are not refundable for cash and do not include travel to the event.</p> <p>Winners may be required to sign an indemnity. Failure to sign the indemnity shall result in the prize being forfeited.</p>
Entrant Requirements / Participants	This Promotional Competition is only open to Gauteng South African citizens or permanent residents over the age of 18 years who are in possession of a valid identity document.
Excluded Entrants	Directors, members, partners, employees, agents or consultants of or any other person who directly or indirectly controls or is controlled by the Promoter; or marketing services providers in respect of this Promotional Competition, or the spouses, life partners, business partners or immediate family members of these persons.

### 3. Promotional Competition Basis

3.1. This Promotional Competition is:

- open to those meeting the **Entrant Requirements**;
- not open to those falling within the description of **Excluded Entrants** (even if they meet the Entrant Requirements).



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### 3.2. You must follow the **Entry Instructions**.

- 3.3. You may **only submit one entry**, even where entering on behalf of others – these other persons/parties may not submit separate entries. The exception to this rule is where the Promotional Competition Details above clearly and specifically allow multiple entries. Entries must not be automatically generated by computer or otherwise submitted on an inappropriate basis (for example using multiple names, email or social media accounts to enter).
- 3.4. You may **only win one Prize**, even where entering on behalf of others – only one Prize can be won by the group of persons/parties. The exception to this rule is where the Promotional Competition Details above clearly and specifically allow multiple prizes to be won.

## 4. Entries

- 4.1. Entries that (i) do not comply with these Promotional Competition Terms & Conditions; or (ii) are incomplete, corrupted or late, may be **rejected, disqualified, removed and/or deleted** by the Promoter.
- 4.2. Your entry includes any materials provided as part of or in relation to that entry. Where entry to the Promotional Competition involves provision of **written, recorded, pictorial or other material** in electronic or other form, you must ensure your entry:
  - a. is **(i)** suitable for public access and in particular does not contain nudity, pornographic, religiously/culturally/politically insensitive, defamatory or violent content; and **(ii)** not in breach of the applicable laws;
  - b. **does not contain or refer to any products or brands other than those of the Unilever group** (unless such inclusion is entirely incidental, not prominent and is reasonably necessary due to the nature of the entry);
  - c. **is your own work** and does not contain any intellectual property of another party unless you have the necessary permissions for its provision and use, reproduction and other dealing in accordance with these Promotional Competition Terms & Conditions;
  - d. only contains someone's **name or likeness** if they have provided written permission (permission from parents/legal guardians required for under 18's).

## 5. Responsibility for Entries

- 5.1. If you are **submitting an entry on behalf of more than one person/party** (including on behalf of an organisation), you must ensure that you have authority to accept these Promotional Competition Terms & Conditions on their behalf and ensure they comply with them.
- 5.2. You must comply with these Promotional Competition Terms & Conditions and **not otherwise unlawfully seek to misuse or tamper with the processes and rules of the Promotional Competition**.
- 5.3. You agree to indemnify and defend the Promoter, the Unilever group members and their service providers for this Promotional Competition (including their directors, officers, and employees) against all liabilities, losses, and damages caused by your breach of these Promotional Competition



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Terms & Conditions. The Promoter is not responsible for those liabilities, losses, and damages, except for where caused by (i) fraud, (ii) intentional misconduct, or (iii) death or personal injury caused by gross negligence.

**5.4.** You agree to indemnify and defend the Promoter, the Unilever group members and their service providers for this Promotional Competition (including their directors, officers, and employees) against any **third-party claim** that your entry, or its use as per these Promotional Terms & Conditions, violates laws, confidentiality obligations, or intellectual property rights due to your breach of these Promotional Competition Terms & Conditions.

**5.5. The Promoter is not in any event responsible for:**

- a.** entries lost, damaged or delayed as a result of any network, computer hardware or software failure of any kind or any other event which is either unforeseen or outside of the Promoter's direct reasonable control;
- b.** your costs of preparing or submitting an entry.

## **6. Winners**

**6.1.** The **winner(s) will be notified** using the method and within the timing set out in the Promotional Competition Details.

**6.2.** The winner(s) must **claim their Prize** using the method and within the timing set out in the Promotional Competition Details. If the Prize is unclaimed after this time, the right to the Prize lapses and the Promoter may offer the Prize to a substitute winner selected in accordance with the method noted in the Promotional Competition Details (in the absence of specification, a fair basis which aligns closely with the winner selection method).

**6.3.** The Promoter may (at its discretion or where required by law) provide or publish **details of the winner(s) (such as winner's name and/or social media handle or username)**.

**6.4.** In the event of any **uncertainty or difference of opinion** regarding the administration of the Promotional Competition (including the award of Prizes), the decision of the Promoter is final.

**6.5.** No **correspondence** should be entered into between you and the Promoter and/or its service providers for this Promotional Competition, unless specifically requested by the Promoter.

## **7. Prizes**

**7.1.** The Promoter may require **proof of identity** before releasing any Prize.

**7.2.** Statutory warranties apply but otherwise the Prizes are **awarded 'as is'** without any warranty, undertaking or guarantee.

**7.3.** The Promoter's commitment is to **make Prize(s) available** in accordance with and subject to these Promotional Terms and Conditions. Consequently, unless stated otherwise in the Promotional Competition Details above, each winner is responsible for any and all:



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- a. visas and permits;
- b. transportation to the venue for selection of the winners and/or claiming the Prize
- c. fuel, consumables and accompanying items;
- d. upkeep, licence renewals and ongoing or periodic requirements;
- e. taxes and other such personal liabilities; and
- f. matters of physical fitness and capability,

as well as any other ancillary matters **required for**, or arising from, **receipt, use or enjoyment of the Prize**.

- 7.4. Winners must adhere to any **third-party terms**, such as voucher or gift card terms, which apply to the Prize (these will be made available on request).
- 7.5. The Promoter reserves the right to **substitute the Prize** for an alternative of equal or greater value. The Promoter is under no obligation to offer a cash alternative.
- 7.6. If your entry is **subsequently disqualified**, any Prize granted must be returned at your cost or compensation provided where return is no longer possible.

## 8. Publicity

- 8.1. Winner(s) will, at the Promoter's reasonable request, participate in **publicity** relating to this Promotional Competition. This may include winner(s) being filmed, photographed and/or interviewed by the Promoter or on its behalf. Provided that, winner(s) shall be entitled to decline such request. The winner(s) grant(s) the Promoter a perpetual, worldwide, non-exclusive, royalty-free, sub-licensable and transferable licence to use, reproduce, distribute and make derivative works of such footage / photographs / testimonials in any media and through any media channel.

## 9. Miscellaneous

- 9.1. Unless expressly stated by the Promoter in the written Promotional Competition marketing materials, this Promotional Competition is in no way **sponsored or endorsed by any third party**.
- 9.2. If other **language versions** of these terms are also made available, the English language version takes precedence in the event of any inconsistency.
- 9.3. **Each provision in these Promotional Competition Terms & Conditions is severable.** If any provision is held to be invalid or unenforceable by a court or other competent authority, that invalidity or unenforceability will not affect the remainder of these Promotional Competition Terms & Conditions.
- 9.4. The Promoter reserves the right to disqualify any claim if fraud or cheating is suspected, including without limitation, through the manipulation of code or otherwise frequently falsifying data.
- 9.5. The Promoter reserves the right to change and/or postpone or terminate the Promotional Competition immediately without notice. In the event of such change or termination, all entrants



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agree to waive any rights that they may have in terms of this Promotional Competition and acknowledge that they will have no recourse against the Promoter or its agents or distributors.

**9.6.** Neither the Promoter nor its agents, distributors, nor any of the Promoter's directors, officers, employees, or agents shall be liable for any loss or damage, whether direct, indirect, consequential, or otherwise, arising from any cause whatsoever, which may be suffered by the entrants in connection with this Promotional Competition or the use of the Prizes.

## 10. Governing Law and Disputes

**10.1.** This Promotional Competition (including these Promotional Competition Terms & Conditions and any related dispute) is **governed by and will be interpreted according to the laws** of the Republic of South Africa.

**10.2.** By entering this Promotional Competition, entrants acknowledge that this Promotional Competition will be managed in accordance with the provisions of the Consumer Protection Act, 68 of 2008 ("CPA"). Qualifying entrants undertake to expeditiously do all things necessary to enable the Promoter to comply with their obligations under the CPA.